

# IQS Training

[tinyurl.com/iqstraining](http://tinyurl.com/iqstraining)



Incident Qualification System

# Administrative Information

- Restrooms, etc.
- Meals
- Breaks
- Cell Phones
- Personal Computers
- Computer – Pop, Water, etc.

# Agenda – Day One

Welcome and Introductions

Look and Feel

Getting Started

Users and Organizational Level Access

Reference Data

My Persons

Resource Integration (IRWIN/IROC)

Person Org

Qualifications and Certifications

Post

- Fitness

- Incidents/Experience

- Refresher Training

- Certifications

# Agenda – Day Two

Training Planning and Management

Schedule Training

Student Selections and Reports

Post Course Results

Instructors and Coordinators

Reports

System Tools

Adjourn

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# Introductions

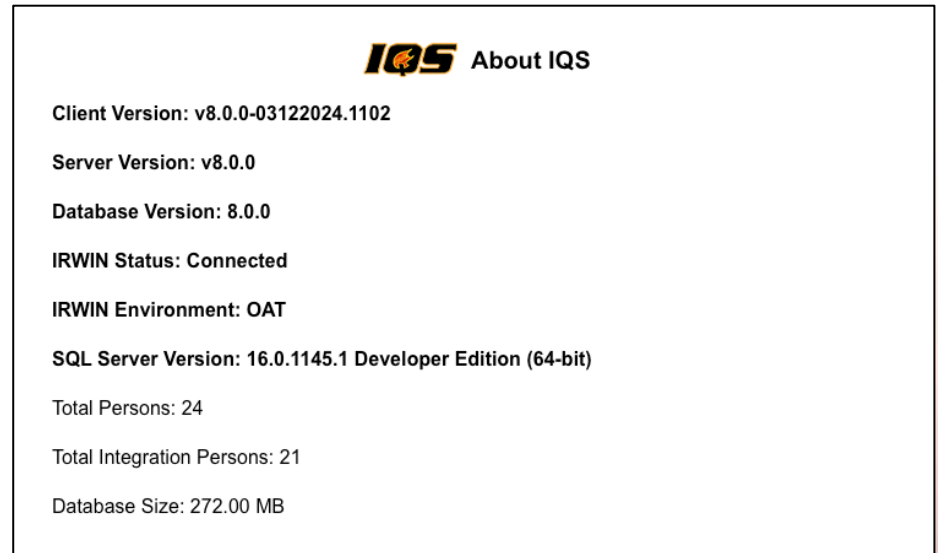
- Instructor
- Students
- Expectations of Training

# Course Objectives

- Effectively use IQSweb to Manage Training
- Help Train others at your home agency
- Software Training
- Basic Understanding of NWCG
  - 310-1 (Wildland Fire Qualification System Guide)
  - 901-1 (Field Manager's Course Guide)

# The “Look and Feel”

- Web Based
- About
- Back Button 
- Hamburger menu
- Add, Delete, Save, Undo changes
- Columns, Filters
- Density
- Export



**IQS** About IQS

Client Version: v8.0.0-03122024.1102

Server Version: v8.0.0

Database Version: 8.0.0

IRWIN Status: Connected

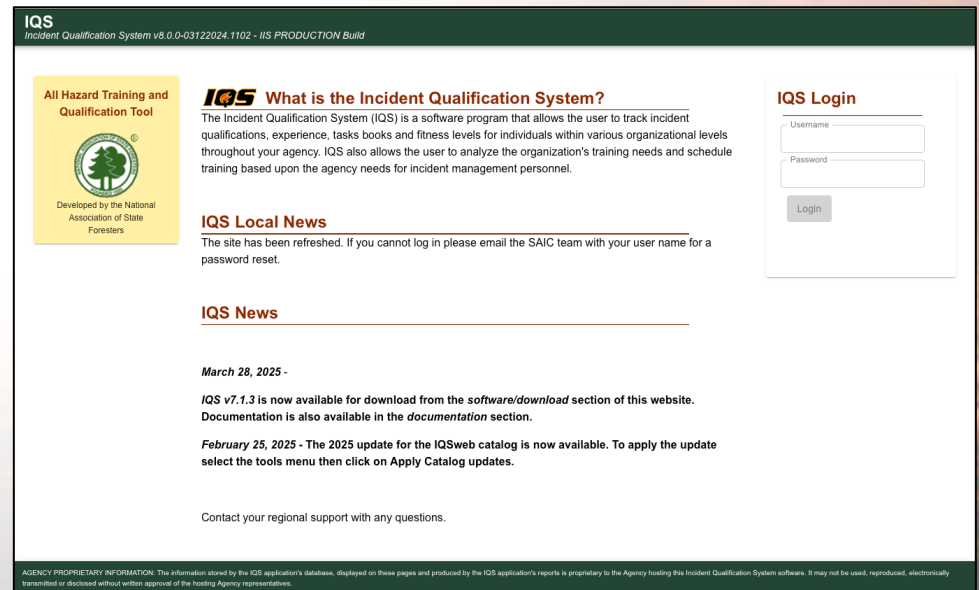
IRWIN Environment: OAT

SQL Server Version: 16.0.1145.1 Developer Edition (64-bit)


Total Persons: 24

Total Integration Persons: 21

Database Size: 272.00 MB



**IQS**  
Incident Qualification System v8.0.0-03122024.1102 - IIS PRODUCTION Build

**All Hazard Training and Qualification Tool**  
  
Developed by the National Association of State Foresters

**IQS What is the Incident Qualification System?**  
The Incident Qualification System (IQS) is a software program that allows the user to track incident qualifications, experience, tasks books and fitness levels for individuals within various organizational levels throughout your agency. IQS also allows the user to analyze the organization's training needs and schedule training based upon the agency needs for incident management personnel.

**IQS Local News**  
The site has been refreshed. If you cannot log in please email the SAIC team with your user name for a password reset.

**IQS News**

**March 28, 2025 -**  
IQS v7.1.3 is now available for download from the [software/download](#) section of this website. Documentation is also available in the [documentation](#) section.

**February 25, 2025 -** The 2025 update for the IQSweb catalog is now available. To apply the update select the tools menu then click on [Apply Catalog updates](#).

Contact your regional support with any questions.

**IQS Login**  
Username:   
Password:

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# Navigating IQSweb

- Online Help
- Grid Navigation
- Grid Record Selector
- Drop Down Lists
- Field Colors and Symbols

The screenshot displays the IQSweb interface. At the top, there is a navigation menu with options like 'Introduction', 'Overview Page', 'My Persons', 'Certifications', 'Person Org', 'Training', 'Post', 'Reports', 'Reference Data', 'Integration', 'Email', 'Tools', and 'Administration'. The main content area is titled 'Overview Page' and 'Accessing IQS', providing instructions on how to start the system from a browser. Below this, there is a 'What is the Incident Qualification System?' section with a logo and a brief description. To the right, there is an 'IQS Login' form with fields for 'Username' and 'Password', and a 'Login' button. Below the login form, there are sections for 'IQS Local News' and 'IQS News'. A 'Steps' section lists five steps for accessing the system. A 'Related Links' section includes 'Login' and 'What's in IQSweb'. At the bottom, there is a 'Certifications' section with a table of records. The table has columns for 'Job: Code - Hazard - Title', 'Created', 'Pty', and 'Comments'. One record is visible: 'TFLD - Wildfire - Task Force Leader' with a creation date of '08/21/2025'. Below the table, there is a detailed view of a certification record, showing 'Course Code - Hazard - Title', 'Type', 'Planned', 'Completed', 'Priority', 'Comments', and 'Experience'.

**Steps**

1. Obtain the URL, username and password from your IQSweb administrator.
2. Open your internet browser.
3. Enter the URL for IQSweb on the command line.
4. On the IQSweb login screen, enter your username and password and click the Login button **Login**.
5. The IQSweb MyPersons page will be displayed.

**Related Links**

- Login
- What's in IQSweb

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**IQS Incident Qualification System v8.0.0**

**Certifications**

Adams, Gabbi Test Person

Filter: N LoginPath: LNFIDIST1.MTDIST1:SEArea...: Quals Updated: 08/19/2025 Email Address: testing@testing.testing

Qualifications Training Experience Target Positions Task Books

+ Columns Filters Density Export

Job: Code - Hazard - Title	Created	Pty	Comments
TFLD - Wildfire - Task Force Leader	08/21/2025		

Columns Filters Density Export

Course Code - Hazard - Title	Type	Planned	Completed	Priority	Comments	Experience
IS-800 - All Hazard - Introduction to the National Response...	Req					(1) TFLD - WF - TRN - Task Force Leader
L-380 - Wildfire - Fireline Leadership	Sup					(1) STCR - WF - JOB - Strike Team Leader Crew
RT-130 - Wildfire - Annual Fireline Safety Refresher	Req					(2) TFLD - WF - TRN - Task Force Leader
S-215 - Wildfire - Fire Operations in the Wildland/Urban Inte...	Req					(2) STEQ - WF - JOB - Strike Team Leader Heavy Equipment
S-330 - Wildfire - Task Force/Strike Team Leader	Req					(3) TFLD - WF - TRN - Task Force Leader
S-336 - Wildfire - Tactical Decision Making in Wildland Fire	Sup					(3) STEN - WF - JOB - Strike Team Leader Engine
ICS 300 - All Hazard - Intermediate ICS for Expanding Incid...	Req					(4) TFLD - WF - TRN - Task Force Leader
						(4) ICT4 - WF - JOB - Incident Commander Type 4

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# Getting Started

# **IQSWEB TRAINING**

# Getting Started Outline

- Enable Pop-ups
- Create new users
- Add your organizations
- Assign organizational level access to users
- Enter any agency specific reference data
- Add persons to the database (Person Org)

# Users

- **Administration/Maintain Users**
  - Create New
  - Edit Existing
  - Delete
  - Assign to a Role
  - Assigned to an organization
- Username and passwords
  - Username is not case sensitive and can be a maximum of 20 characters and allows no special characters except spaces and underscores.
  - The password must be 8 to 16 characters long and must contain at least a character from each of the following types: upper case letter, lower case letter, number and symbol (!, @, \$, &, “\_”)

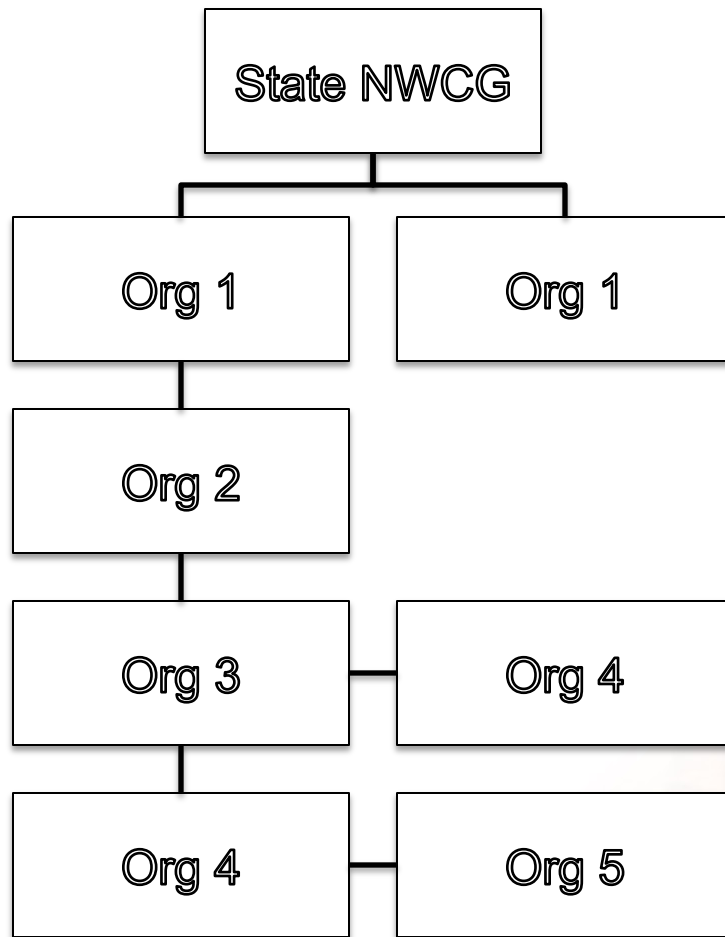
# Organizations

- **IQS/Reference Data/Organizations**
  - This data includes the organizations identifier code, the organizations name, and the geographic area the unit falls within.
  - The establishment of these organizations is a critical factor in the successful implementation of IQS (Role of Manager).
- **State NWCG ([www.nwcg.gov](http://www.nwcg.gov))**
  - State-NWCG code is the National Wildfire Coordinating Group 6-letter abbreviation for organizations.

# Organization Considerations

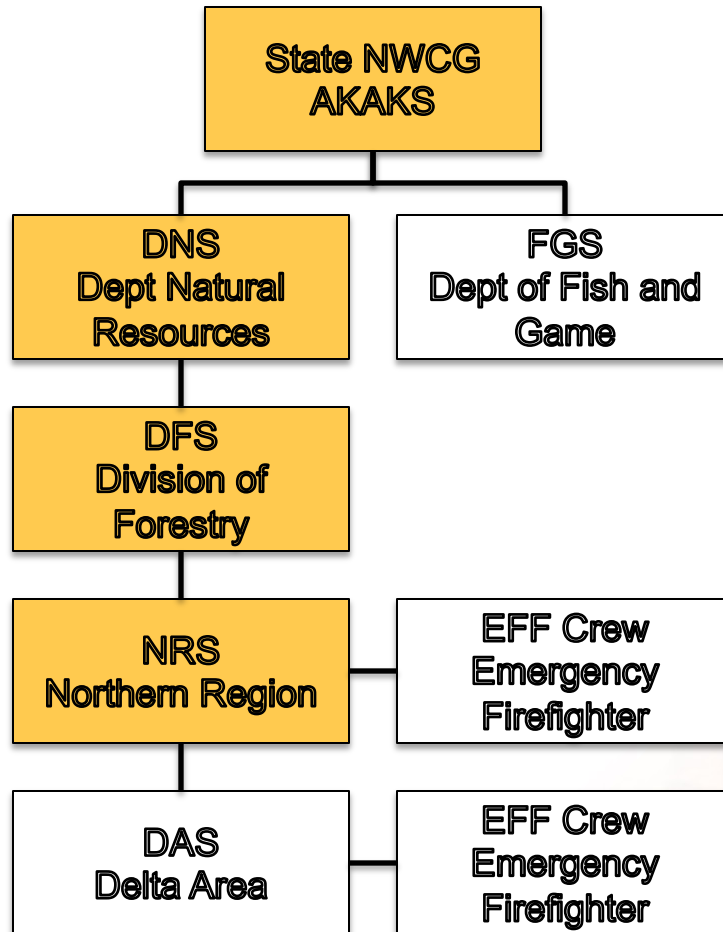
- Such as statewide, regional, or jurisdictional boundaries
- Location of facilities
- People within the IQS system can be grouped into organizations for the purpose of querying and reporting
- Data, reports, and access to the data

# Understanding Organizational Structures



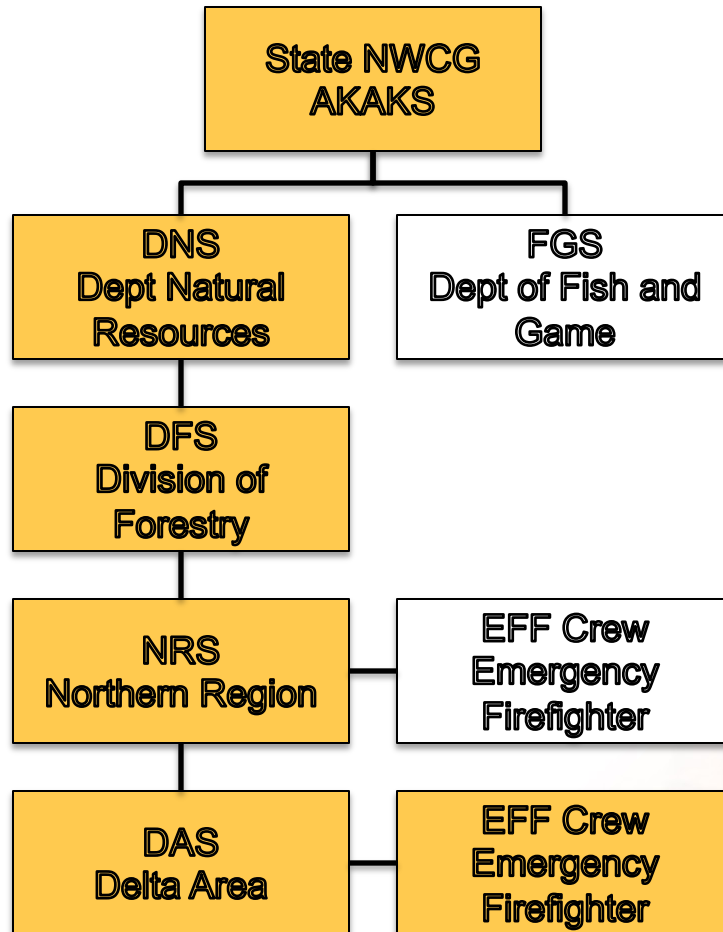
- First, people are associated with an “Organization”
  - Each person must be associated with each level's organization code
- Secondly, assign IQS users organizational Level Access (OLA)
  - Access to subsets of data within IQS

# People Associated with “Organization”



- Alan works at:
  - AKAKS (ST NWCG)
  - DNS (Org 1)
  - DFS (Org 2)
  - NRS (Org 3)
  - PH (Org 4)
  - PH (Org 5)
- AKAKS;DNS;DFS;NRS;PH;PH

# People Associated with “Organization”



- Eric works at:
  - AKAKS (ST NWCG)
  - DNS (Org 1)
  - DFS (Org 2)
  - NRS (Org 3)
  - DAS (Org 4)
  - EFF (Org 5)
- AKAKS;DNS;DFS;NRS;DAS;EFF

# Organization Level Access (OLA)

## **IQSweb Users may:**

- Assign who may –
  - Change or modify records
  - Certify and qualify individuals
  - View records
  - Issue “Incident Cards”
- Assigned to more than one Organization
- Restrict access to an Organization
- Assigned one role
- Wildcards/Placeholders

## **Security Roles:**

- **Manager**
  - Access to all IQSweb functions
- **Data Entry Manager**
  - All Modules except System Admin
  - Restricted access to Reference Data
- **Data Entry Support**
  - All Modules except System Admin
  - Restricted access to Reference Data
  - Limited Qualification Level Access
- **View Only**
  - Run all reports except Qualification card
- **Post, Training and Qualification Card**

# User: Smith    Role: IQS Manager

**Not Necessary**

Name	State-NWCG	Org Level 1	Org Level 2	Org Level 3	Org Level 4	Org Level 5
Hayden	WIWIS	DNR	NOR	UW	RHI	PH
Tim	WIWIS	DNR	NOR	UW	WOD	PH
Chris	WIWIS	DNR	NER	UG	OCF	PH
Eric	WIWIS	DNR	FOR	PH	PH	PH
Curtis	MTMTS	DNRC	SWS	MSO	MRD	PH
Brian	MTMTS	DNRC	SWS	MSO	PH	PH
Danny	MTMTS	DNRC	NWS	KAL	CRE	PH

# User: Jones    Role: Data Entry

## OLA: WIWIS;DNR;NOR;WILD;WILD;WILD

Name	State-NWCG	Org Level 1	Org Level 2	Org Level 3	Org Level 4	Org Level 5
Hayden	WIWIS	DNR	NOR	UW	RHI	PH
Tim	WIWIS	DNR	NOR	UW	WOD	PH
Chris						
Eric						
Curtis						
Brian						
Danny						

# User: Craig    Role: View Only

## OLA: WIWIS;DNR;WILD;WILD;WILD;WILD

Name	State-NWCG	Org Level 1	Org Level 2	Org Level 3	Org Level 4	Org Level 5
Hayden	WIWIS	DNR	NOR	UW	RHI	PH
Tim	WIWIS	DNR	NOR	UW	WOD	PH
Chris	WIWIS	DNR	NER	UG	OCF	PH
Eric	WIWIS	DNR	FOR	PH	PH	PH
Curtis						
Brian						
Danny						

**User: Eric      Role: Post**

**OLA: MTMTS;DNRC;WILD;WILD;WILD;WILD**

Name	State-NWCG	Org Level 1	Org Level 2	Org Level 3	Org Level 4	Org Level 5
Hayden	<b>Organization Level Access Online Help</b>					
Tim						
Chris						
Eric						
Curtis	MTMTS	DNRC	SWS	MSO	MRD	PH
Brian	MTMTS	DNRC	SWS	MSO	PH	PH
Danny	MTMTS	DNRC	NWS	KAL	CRE	PH

# Reference Data

# **IQSWEB TRAINING**

# Reference Data

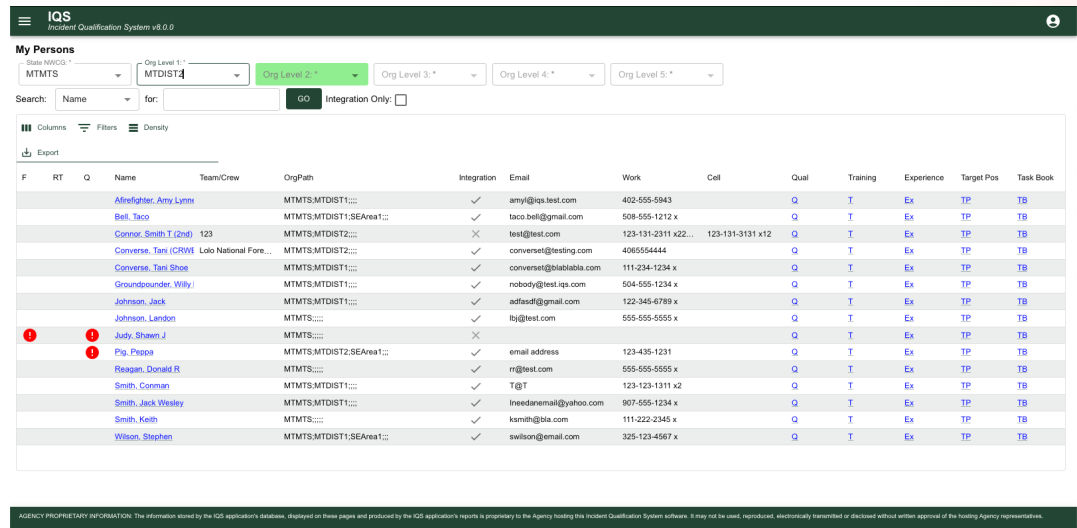
- **IQS/Reference Data**
  - IQS Manager role
  - Issuers and Certifiers
  - Other data that is used for lookup and validation specific to your organization
- Data Entry User
  - Station Address
  - Teams or Crews
  - Training Locations

# My Persons

# **IQSWEB TRAINING**

# My Persons

- Filtering
- Search
- Warning and Alerts
- Links
- Quick Tip
  - Another Page



IQS Incident Qualification System v8.0.0  
 My Persons  
 State NW00: \* Org Level 1: \* MTMTS,MTDIST1: MTDIST1: Org Level 2: \* Org Level 3: \* Org Level 4: \* Org Level 5: \*  
 Search: Name for: GO Integration Only:   
 Columns Filters Density  
 Export  

F	RT	Q	Name	Team/Crew	OrgPath	Integration	Email	Work	Cell	Qual	Training	Experience	Target Pos	Task Book
			Airfighter, Amy Lynn		MTMTS.MTDIST1:...	✓	amy@iqs.test.com	402-555-5943		Q	T	Ex	TP	TB
			Bell, Tace		MTMTS.MTDIST1:SEAra1:...	✓	tace.bell@gmail.com	508-555-1212 x		Q	T	Ex	TP	TB
			Connor, Smith T. (2nd)	123	MTMTS.MTDIST2:...	✗	test@test.com	123-131-2311 x22...	123-131-3131 x12	Q	T	Ex	TP	TB
			Converse, Tani (CRWF)	Lolo National Fore...	MTMTS.MTDIST2:...	✓	converset@testing.com	4065554444		Q	T	Ex	TP	TB
			Converse, Tani Shoe		MTMTS.MTDIST1:...	✓	converset@biablabla.com	111-234-1234 x		Q	T	Ex	TP	TB
			Groundounder, Willy J		MTMTS.MTDIST1:...	✓	nobody@test.iqs.com	504-555-1234 x		Q	T	Ex	TP	TB
			Johnson, Jack		MTMTS.MTDIST1:...	✓	adfasdf@gmail.com	122-345-6789 x		Q	T	Ex	TP	TB
			Johnson, Landon		MTMTS:...	✓	lj@test.com	555-555-5555 x		Q	T	Ex	TP	TB
			Judy, Shawn J		MTMTS:...	✗				Q	T	Ex	TP	TB
			Pig, Pappa		MTMTS.MTDIST2:SEAra1:...	✓	email address	123-435-1231		Q	T	Ex	TP	TB
			Reagan, Donald R		MTMTS:...	✓	rr@test.com	555-555-5555 x		Q	T	Ex	TP	TB
			Smith, Conman		MTMTS.MTDIST1:...	✓	T@T	123-123-1311 x2		Q	T	Ex	TP	TB
			Smith, Jack Wesley		MTMTS.MTDIST1:...	✓	linedanemail@yahoo.com	907-555-1234 x		Q	T	Ex	TP	TB
			Smith, Keith		MTMTS:...	✓	ksmith@bla.com	111-222-2345 x		Q	T	Ex	TP	TB
			Wilson, Stephen		MTMTS.MTDIST1:SEAra1:...	✓	swilson@email.com	325-123-4567 x		Q	T	Ex	TP	TB

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Person Org  
**IQSWEB TRAINING**

# Person Org

- Required data is displayed in fields with “green” background displayed in Edit or Add mode
- **Navigating Person Org**
  - Navigate one record at a time in alphabetical order, use the Next/Previous First/Last navigation buttons
  - Directly to a person, click the Person drop-down list
  - search feature of the drop-down , begin typing the person's last name.
  - The "Certifications" link

# Qualifications and Certifications

## **IQSWEB TRAINING**

# Certification and Qualifications Objectives

- Document (Garbage in – Garbage Out)
  - Target Positions
  - Training
  - Taskbooks
  - Experience (Post Experience)
  - Qualifications

# Entering Records from Historical Data

1. Add people (Person/Org)
2. Post Fitness (can be entered on Person/Org screen or Post Fitness screen)
3. Target Positions
4. Training Courses completed and planned
5. Task Books completed and initiated
6. Current Qualifications
7. Experience

# Entering Records for a New Person

1. Add person (Person/Org)
2. Post Fitness (can be entered on Person/Org screen or Post Fitness screen)
3. Target Positions
4. Plan Training as identified in the Target Position
5. Initiate Task Books

---

# Certifications

- Qualifications
- Training
- Experience

# Posting

- Fitness
- Incidents/Experience
- Refresher Training
- Certifications

# Post Fitness

- Group Updates
- Individual Updates
  - Person Org Screen
- If your Agency does not use the Pack test/fitness standards, Do Not Enter Data in This Section
- Expiration & Warning Periods to override fitness requirements

# Post Incidents/Experience

- Incidents can be added, edited, or deleted
- Record incident personnel assignments
- Incidents entered here are used to record an individual experience record through Certifications option
- Post the experience for many individuals at one time to the incident
- Same Certifications Edits and Checks applied
- Import IROC Experience

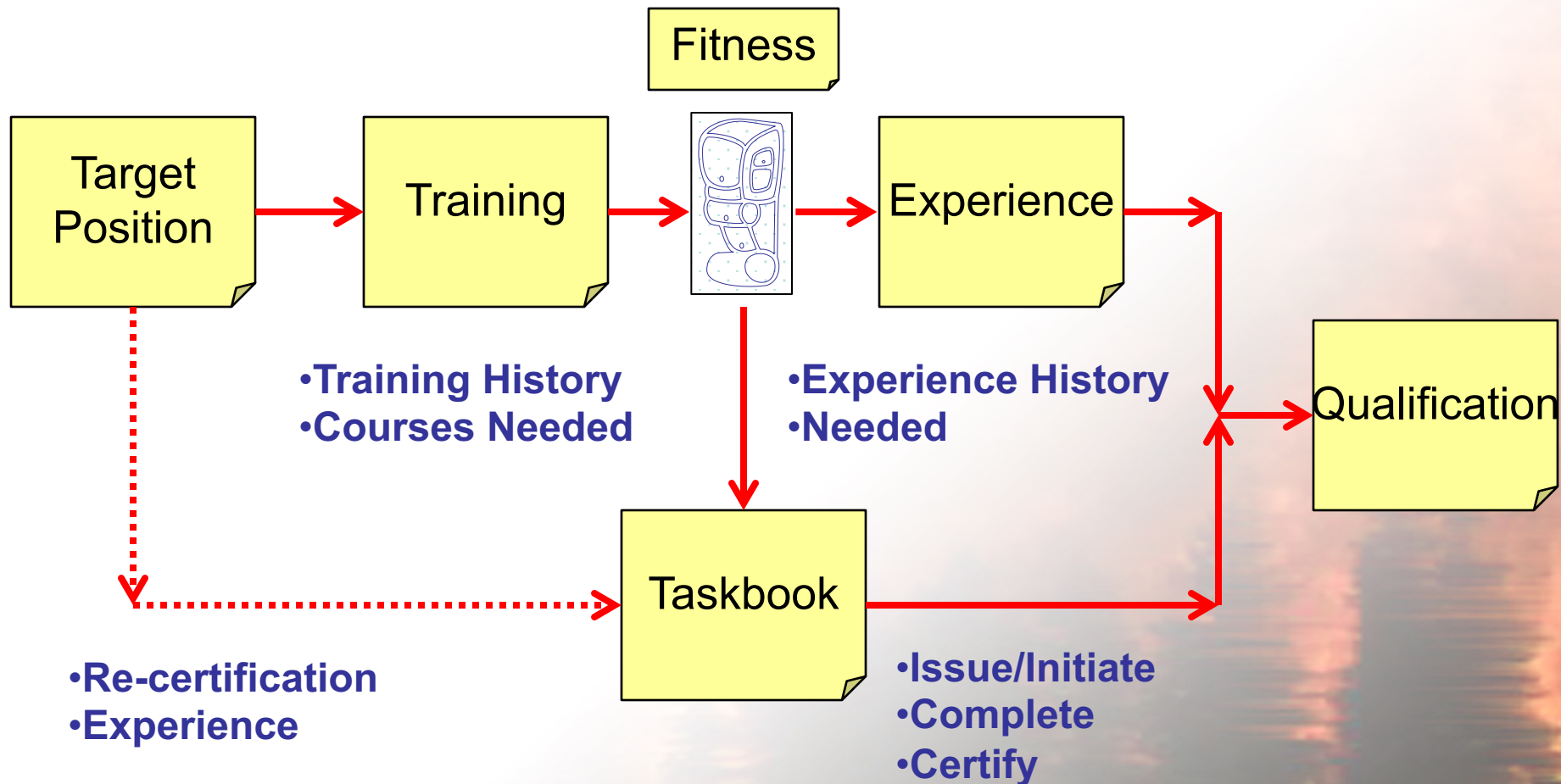
Incident Qualifications System

# DAY TWO

# Considerations for Determining Workforce Needs

- Incident Records
- Workforce Requirements
- Availability

# 'Real World'



# Training Management – Workforce Development

- Target Positions
  - Planned Training
- Taskbooks
- Review Help section on Certifications Edits and Checks

# Training

- Needs Analysis
- Reports
  - Needs Analysis Detail/Summary
  - Qualifications to Expire
  - Courses Needed by
  - Training Candidates
  - Refreshers Needed
  - Training Missing

# Training

- Course Schedule
  - Add/Edit/Delete Courses
    - Instructors and Coordinators
  - Select Students
    - Filters
    - Course Announcement
    - Email
    - Nomination Form
    - Course Roster

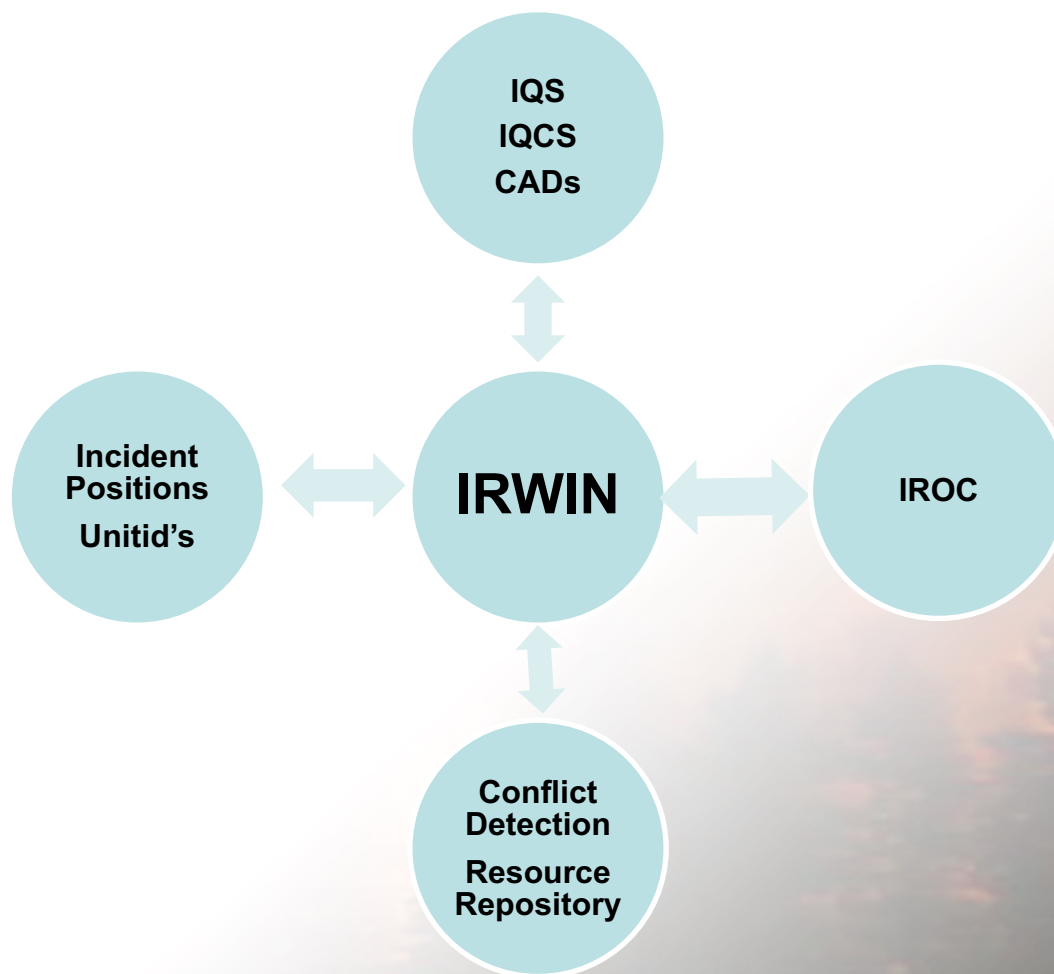
# Training

- Course Schedule
  - Post Course Results
    - Update Instructor Histories
    - Print Certificates
  - Reports (Course)
    - Roster History
    - Instructor History

# Reports and Tools

- Pick Favorite report and share with the class. Report has to be unique from others previously shared.
- Change Password
- Transfer Persons (IQS/IQCS)
- Export Data
- Delete Persons
- Cleanup Utility

# Resource Integration



# Integration Selection

Person/Org | IQSv8
IQS Version 8 Help

IQS  
Incident Qualification System v8.0.0
Person/Org

### Person/Organization

+
🗑️
📄
✕

Johnson, Jack

Certifications

Last Name: \*  
Johnson

First Name: \*  
Jack

Middle:

(Tag):

Last Modified:  
08/19/2025

GUID:  
E3C45908-3FAF-4327-8970-C7024E3BE6B5

Integration ID:  
A076F662-E194-4253-922B-C8385AD36AA7

IQS ID:

[View Integration Data](#)

**Integration:**

Dispatch: \*  
CAKRCC

Provider: \*  
CAGLN

Home Unit: \*  
CAGLN

Job Title:

Emp Status: \*  
Permanent Full Time

Quals Updated:  
08/19/2025

Review Date:

Fitness Level: \*  
Arduous

Certifier: \*  
Marantan, Samantha

Effective:  
08/19/2025

Expires:  
08/19/2026

Comments:

State NWCG: \*  
MTMTS

Org Level 1: \*  
MTDIST1

Org Level 2: \*  
(Placeholder)

Org Level 3: \*  
(Placeholder)

Org Level 4: \*  
(Placeholder)

Org Level 5: \*  
(Placeholder)

Station:

Station Address:

Home Address:

City:  State:  Zip:

Primary Cell Phone: \*  
122-345-6789 x

Secondary Cell Phone:

Home Phone:

Email Address: \*  
adfasdf@gmail.com

Birth Month Day: \*  
01/02

Allergies:

Medications:

Emergency Contact Info:

Team/Crew:

Jet Port 1: \*  
HLN

Jet Port 2:

Comments:

Archive

Attachments (0)

View Persons Master Record

Email this Person

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## IRWIN Duplicate Rules:

- IRWIN Rule for Exact Duplicate: NameFirst plus NameLast plus NameMiddle plus HomeDispatch plus ProviderUnit plus BirthMonthDay must be unique to avoid receiving an error.
- If NameFirst plus NameLast plus NameMiddle plus BirthMonthDay match the resource is quarantined.
- If all but one of the following are the same, the resource is quarantined - NameFirst plus NameLast plus NameMiddle plus HomeDispatch plus ProviderUnit plus BirthMonthDay the resource is quarantined.
- If the BirthMonthDay plus the NameLast match the resource is quarantined.
- If the BirthMonthDay plus the NameFirst plus NameMiddle (first letter) match the resource is quarantined. Rules applied when Updating an Overhead Resource
- If the BirthMonthDay plus the NameLast match, the resource is quarantined.

## Changing the last name, birth month day, or home unit will trigger a conflict and IRWIN quarantines the record

☰ IQS  
Incident Qualification System v8.0.0-03122024.1102 - IIS PRODUCTION Build
👤

### Person/Organization

+ 🗑️ 📄 ✕
Anderson, Eric Certifications

Last Name: \*  
Anderson

First Name: \*  
Eric

Middle: \_\_\_\_\_

(Tag): \_\_\_\_\_

Last Modified:  
02/09/2021

GUID:  
0A3E4E4F-4DA3-4BC0-BEAE-68EA5780F215

Integration ID:  
F0344ABF-A0C3-4683-87BF-1F9D07622748

IQS ID: \_\_\_\_\_

View Integration Data

**Integration:**

Dispatch: \*  
AZADC

Provider: \*  
AZTBM

Home Unit: \*  
AZTBM

Job Title: \_\_\_\_\_

Emp Status: \*  
Permanent Full Time

Quals Updated:  
07/22/2025 📅

Review Date: 📅

Fitness Level: \*  
Arduous

Certifier: \*  
CLUFF, DARREN

Effective:  
04/01/2020 📅

Expires:  
04/01/2021 📅

Comments: \_\_\_\_\_

State NWCG: \*  
ARCHIV

Org Level 1: \*  
FD

Org Level 2: \*  
A2S

Org Level 3: \*  
NVO

Org Level 4: \*  
TBM

Org Level 5: \*  
(Placeholder)

Station:  
Timber Mesa Fire Medical

Station Address:  
3561 E Deuce of Clubs

Home Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Cell Phone: \*

Secondary Cell Phone: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Email Address: \*

Birth Month Day:  
06/26

Allergies: \_\_\_\_\_

Medications: \_\_\_\_\_

Emergency Contact Info: \_\_\_\_\_

Team/Crew: \_\_\_\_\_

Jet Port 1: \*  
SOW

Jet Port 2: \_\_\_\_\_

Comments:  
Archive per D Elkins 2/9/21

Archive
Attachments (0)
View Persons Master Record
Email this Person

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# IQS notifies the user that there is a resource conflict

IQS Incident Qualification System v8.0.0 IRWIN Connected Total Errors: 14

**Person/Organization**

Abel, Todd S Certifications

Last Name: \* Abel First Name: \* Todd Middle: S (Tag): Last Modified: 08/26/2025

GUID: 07F70B5C-8D9C-41E7-87DF-4457F7DA125A Integration ID: 820358B5-FFB3-4575-A0B8-5B930F81  IQS ID: [View Integration Data](#)

**Integration:**

Dispatch: \* AZADC  
Provider: \* AZQCF  
Home Unit: \* AZQCF

Job Title: Permanent Full Time  
Quals Updated: [Calendar]  
Review Date: [Calendar]

Fitness Level: \* None  
Certifier:  
Effective: [Calendar]  
Expires: [Calendar]  
Comments:


State NWCQ: \* AZ  
Dig Level 1: \* (Placeholder)  
Dig Level 2: \* (Placeholder)  
Dig Level 3: \* (Placeholder)  
Dig Level 4: \* (Placeholder)  
Dig Level 5: \* (Placeholder)

Station:  
Station Address:  
Home Address:  
City State Zip

Primary Cell Phone: \* 123-456-7890 x  
Secondary Cell Phone:  
Home Phone:  
Email Address: \* g@g.com

Birth Month Day: \* 05/04  
Allergies:  
Medications:  
Emergency Contact Info:

Team/Crew:  
Jet Port 1: \* PHX  
Jet Port 2:  
Comments:

Archive Attachments (0) View Persons Master Record Email this Person  View Integration Conflicts

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## IQS Integration Resource Conflict resolution

**Integration Resource Conflict: Abel, Todd S** ✕

*The following suspected intergration resource conflicts were found.  
Review each entry in the Integration Conflicts list to determine if it is a duplicate of the added person.*

Operational Name	Manager Contact Info
<input checked="" type="checkbox"/> ABEL, TODD D	IQS Contact: Susan Burger Phone: 602-531-3140
<input type="checkbox"/> ABEL, CHANCE	IQS Contact: Maria Wertz Phone: 307-777-5898 E-mail: marla.wertz1@wyo.gov

**After reviewing all entries in the conflict list, choose a resolution.**

Is the added person in the conflict list?  Yes  No

### Conflict Details

The table on the left contains data about the new person and the **selected** integration resource. Entries in **red** indicate that the values differ between persons. The tables on the right display the capabilities and experiences of the **selected** integration resource.

Added Person vs. Integration Conflict			Selected Integration Resource Data			
	Added Person	Integration Conflict	Capabilities			
First Name:	Todd	TODD	Capacity	Position Code	Incident Type Endorsement	Type
Last Name:	Abel	ABEL	Qualified	DIVS	WF	Division/Group Supervisor
Middle Name:	S	D	Qualified	ENGB	WF	Engine Boss, Single Resource
Month/Day:	0504	0504	Qualified	OSC1	WF	Operations Section Chief Type 1
Home Dispatch:	AZADC	AZADC	Qualified	UTVO	WF	UTV Operator
Provider:	AZQCF	AZCEA	Qualified	FFT2	WF	Firefighter Type 2
Home Unit:	AZQCF	AZCEA	Qualified	OPBD	WF	Operations Branch Director
Parent Resource ID:	(820358B5-FFB3-4575-A0B8-BBB30F8D7A4C)	(45767213-2D49-4716-B1BE-D258F8685A36)	Qualified	THSP	WF	Technical Specialist
System of Record:	iqs	iqs_az				
Manager Contact Info:	IQS Contact: Susan Burger Phone: 602-531-3140	IQS Contact: Susan Burger Phone: 602-531-3140				
Valid:	Yes	Yes				

# IQSweb Support

1. Local/State Support Contacts on website
2. IQSweb Regional Contacts
3. Contractor

## Training

- Presentation
- Help
- Website